



Rachel Partington

With over 7 years experience in Training & Development, Rachel is well placed to meet the dynamic and diverse needs of Lander clients. She was previously employed by WHSmith and Retail Variations and since becoming freelance in 2007, and working with Lander Associates, she has also worked within a number of different industries such as Local Council, Retail, Engineering, Hospitality, Customer Service and Trading.

After working in Leisure and Retail Management, Rachel then moved into HR focusing on areas such as Recruitment, Training & Development and Coaching.

Freelance contracts have seen her delivering successful interventions in Career Coaching, Team Building, Communication, Change Management, Internal Recruitment & Assessment, Graduate Recruitment and Coaching, Coaching Skills, Retail Skills and Personality Profiling. Companies worked for include Lambeth Council, B&Q, Thales, RWE Supply & Trading, Whitbread, NSA for Retail and Compass Group.

Range of training expertise includes:

- ★ Management and leadership
- ★ Team building
- ★ Customer service
- ★ Time management
- ★ Personal development
- ★ Performance management
- ★ Train the trainer
- ★ Coaching

Range of training expertise includes:

- ★ Internal and external recruitment and selection
- ★ Assessment and development centres
- ★ Appraisal design
- ★ Competency design
- ★ Psychometric testing (Level A & B qualified)
- ★ 360 feedback